

## Service Specification for Energy Consumption Optimization Energy Visualization Service

Service Name	Product Code
Energy Consumption Optimization Energy Visualization Service EOM (Basic Services)	SVS920306
Energy Consumption Optimization Energy Visualization Service EOM Energy Lab (Optional Service)	SVS920307
Energy Consumption Optimization Energy Visualization Service EMM (Basic Services)	SVS920308
Energy Consumption Optimization Energy Visualization Service EMM (Site Remote Monitoring with < 10 Measuring Points (MP))	SVS920309
Energy Consumption Optimization Energy Visualization Service EMM (Site Remote Monitoring with 11 < PdC < 50 (MP))	SVS920310
Energy Consumption Optimization Energy Visualization Service EMM (Site Remote Monitoring with 51 < PdC < 100 (MP))	SVS920311
Energy Consumption Optimization Energy Visualization Service EMM (Site Remote Monitoring with 101 < PdC < 200 (MP))	SVS920312

### 1. Service Provision

The Supplier shall provide Customer with the service specified in Section 4 ("Service").

### 2. Structure of Service

The Service consists of the services set forth below. The services in Section 2.1 are basic services ("Basic Service") and the services in Section 2.3 are optional services ("Optional Service"). In this Service Specification, the " Energy Consumption Optimization " part of the service name shall be omitted.

#### 2.1 Basic Service

- a. Energy Visualization Service EOM (Basic Services)
- b. Energy Visualization Service EMM (Basic Services)

#### 2.2 EMM Site Remote Monitoring Service

The following services shall be purchased at the same time with the Energy Visualization Service EMM (Yearly) and shall be terminated at the same time when the corresponding Basic Service is terminated. More than one of these services shall be selected to use.

- a. Energy Visualization Service EMM Site Remote Monitoring (Site Remote Monitoring with < 10 Measuring Points (MP))
- b. Energy Visualization Service EMM Site Remote Monitoring (Site Remote Monitoring with 11 < PdC < 50 (MP))
- c. Energy Visualization Service EMM Site Remote Monitoring (Site Remote Monitoring with 51 < PdC < 100 (MP))
- d. Energy Visualization Service EMM Site Remote Monitoring (Site Remote Monitoring with 101 < PdC < 200 (MP))

### 2.3 EOM Optional Service

The following optional service is subject to the provision of the Energy Visualization Service EOM (Yearly) and shall be terminated at the same time when the corresponding Basic Service is terminated.

- a. Energy Visualization Service EOM Energy Lab (Optional Service)

### 3. Prerequisites

- 3.1 The Service shall be provided to the Customer by METRON ("METRON") according to the contents set forth in the Exhibit 1.
- 3.2 The Customer shall beforehand confirm the contents of the website described in the Exhibit 1, in which functions to be provided by METRON in the course of the Service ("METRON Providing Functions") are detailed. The contents of the website may be updated by METRON from time to time during the Term.
- 3.3 The Customer shall, at its own responsibility and expense, prepare the environment necessary for usage of the Service as described in the Exhibit 1. This customer system environment may include hardware, software, network, and other infrastructure. If the Customer is required to use software as a part of the customer system environment, the Customer shall use such software fully in compliant with its applicable end-user license agreement or equivalent and use the latest version of such software, unless otherwise specified in the Exhibit 1.
- 3.4 The Customer shall designate one (1) contact person ("Customer Administrator") who will communicate with the Supplier as a single point of contact.
- 3.5 The Customer shall submit to the Supplier an application form designated by the Supplier.

### 4. Service

The Supplier shall provide the Customer with the Service, as described in Exhibit 1.

### 5. Operational Hours

The Service shall be provided corresponding to the designation of METRON described in Exhibit 1.

### 6. Support

The Customer may ask questions about usage of the Service via the Uvance Portal Website and then the Supplier shall contact METRON to answer the questions. Questions may include questions about specifications of the Service, instructions for usage of the Service, or investigation of causes of malfunction of the Service. The answers will be made by METRON via E-mail from CET 9:00 to 17:00, Mondays to Fridays except for national holidays in Japan and holidays designated by Supplier.

7. Term

7.1 The Term of the Service is as follows:

		Note
Initial Term	1 year	
Commitment period	N/A	
Renewal Procedure	Same as the Fujitsu General Terms and Conditions for SaaS	

8. Customer Obligations

8.1 The Customer shall be responsible for use and management of ID and password and any charges incurred by use of ID and password shall be borne by the Customer. The Supplier shall not be liable or otherwise responsible for any damage incurred by the Customer arising from use of ID and password by any third party.

8.2 The Customer shall maintain the customer system environment at its own responsibility and expense, with taking appropriate security measures.

9. Special Terms

9.1 Since the Service is provided by METRON, the Supplier shall make no warranty regarding the contents or any other terms and conditions of the Service, and assumes no liability for the Service, including liability for damages resulting from the Customer's use or inability to use the Service.

Exhibit 1. Statement of Service for Energy Consumption Optimization Energy Visualization Service

This is a separate document where the customer's license information for the Service is detailed.